



Core Skills

the art of giving feedback: **CONSTRUCTIVE CRITICISM** training

workshop details

Constructive criticism is valuable for workplace improvement when approached with the intention of helping. However, both giving and receiving it can be challenging due to emotions. Effective management methods for delivering feedback are crucial. When done appropriately, employees learn from mistakes and benefit. Key aspects include recognizing the need for feedback, planning delivery, creating a positive atmosphere, following specific steps, understanding emotional impacts, setting goals, and using effective post-feedback techniques. Mastering these ensures constructive criticism drives improvement in the workplace.

workshop objective

To effectively give constructive criticism in the workplace. This includes recognizing when feedback is needed, planning how to give it, creating a positive environment, following a structured process, managing emotions, setting clear goals, and following up afterward. This will help foster a culture of growth and improvement within the organization.

mode of learning

Virtual Instructor-led – 4 hours online delivery.
In-Person Workshop- 6 hours of in-person training



contact us!

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